

# Your Scheme Your Activities



**100** of you living in our sheltered schemes took part in our survey. We asked customers to share their views on activities in our sheltered schemes, what works well, and what could be improved. This feedback will help us plan a wider range of activities that better support wellbeing, inclusion and community life.

## What did you say

- You said you wanted more choice in activities.
- You said some things make it harder to attend activities, like health, mobility or not knowing what's on.
- You said you'd like activities to take place in the communal lounge.
- You said you'd like a wider variety of activities, especially social meals, trips and gentle exercise.
- You said afternoons and early evenings work best for activities.
- You said you would be happy to contribute financially towards activities.
- You said some residents would like to volunteer and help run activities.
- You said it is important for Scheme Coordinators to support wellbeing and be visible at schemes.

## What we will do

By December 2026:

- ✓ We will commit to planning a wider mix of activities at every scheme, including wellbeing, food, exercise and learning.
- ✓ We will agree to improve how we advertise activities and talk about them more at scheme meetings.
- ✓ We will agree to arrange more afternoon activities in scheme lounges.
- ✓ We will commit to offering a balanced mix of activities and reviewing what works well.
- ✓ We will agree to plan activities at times that better suit residents.
- ✓ We will agree to include paid activities as part of the offer.
- ✓ We will agree to ask residents about volunteering and offer support to help them get started.
- ✓ We will agree that coordinators and staff will attend some activities to offer support.

A customer from St James Court won the shopping voucher.

