

Plus Dane Housing

Help with the cost of living

We can offer support if you are struggling

Keep this leaflet for reference



Our website www.plusdane.co.uk has a dedicated section that is regularly updated with lots of **help** and **advice**.



If you're worried about **paying your rent** or other **money matters**, please let us know - we can help. Call our welfare team on 0800 169 2988 or the self-referral link from the website

Our **in-house support teams** can help with things like:

- **Benefit calculations** and making claims [eg Universal Credit, Pension Credit, disability benefits and many more]
- **Budgeting support**
- **Debt advice** - We can refer to RAISE or you can self-refer to www.stepchange.org



Energy



If you're falling behind with your **energy bills**, the best thing to do is **contact your supplier** as soon as possible. Under rules from the regulator **Ofgem**, your supplier has to help you and can work out a payment plan **you can afford**.

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Check your budget



Our website www.plusdane.co.uk has a **Benefits Calculator** and a **Budgeting Tool** to help you figure out what you may be entitled to, and **keep track of your outgoings**. This is a good first step in managing your finances and taking control of your money.

Food



Social supermarkets sell surplus donated food for much **lower prices**. These include **Cre8** in Macclesfield, the **Green Tree House** in Congleton, and **The Pantry** in Sandbach.

Local organisations like **Runcorn Community Shop** in Palacefields, **The Pantry** at St Columbas in Anfield and the **New Beginnings Community Shop** (Rocky Lane, Liverpool), sell **food and household goods** at low prices, like **ten items** for **£5**.

Check out our **social supermarkets page** on our **website**.



We work with **Pocket Power**, a phone service that can **save you money** by **switching providers** and finding discounts on your major household bills like **water, energy, broadband, and car insurance**.



Work & training

If you **need support** getting back into **work or training**, we have **employment support partners** who can help you **unlock your potential, improve your confidence** and give you the **skills and guidance** to succeed. They also have access to **employment related funding** to assist with taking those next steps **for more information** contact Engagement&Partnerships@plusdane.co.uk

Contact us

You can contact us any time via our **customer portal** (where you can check your rent balance, make payments and lots more) or one of these methods:

online



www.plusdane.co.uk

portal



My Account

live chat



email



customer
@plusdane.co.uk

whatsapp



0151 351 4747

phone



0800 169 2988