

Communal Window Cleaning Consultation at Norwood, Gordon and Arnhem Way

We recently asked for your views on internal window cleaning at Norwood and Gordon Court, and on introducing a communal service at Arnhem Way.

To ensure everyone could take part, we sent a short survey by email and followed up by phone where needed.

Thank you to the 25 residents who took part!

What did you say



69%

of Norwood and Gordon Court residents are happy with the cleanliness of the internal communal windows.



61%

don't want us to explore adding an internal window cleaning service at Norwood and Gordon Court.



43%

of Arnhem Way residents said they're not satisfied with the current communal window cleanliness.



71%

don't want a new cleaning service added to the service charge at Arnhem Way.

What we will do

- ✓ At Norwood and Gordon Court, you told us you're happy with things as they are – so we won't be making any changes for now.
- ✓ At Arnhem Way, most of you don't support introducing a new service – so we won't take this forward at the moment either.
- ✓ We'll keep listening – if views change in the future, we'll be happy to revisit the idea.