

Plus Dane is testing digital noticeboards in communal areas to improve how key information is shared with customers, understand how useful they are and whether they should be introduced in more locations.



42 customers who live in a block of flats with a digital notice board took part in the survey.

→ **90%** of you have noticed the digital screen in your building and a majority of you look at the screens daily.

→ **89%** of you feel the screen is easy to see and read and **79%** of you feel the screen is accessible.



What did you say

- The screens are easy to notice, read and access, and most of you would like to see more digital noticeboards.
- You'd like more useful, everyday information on the screens, such as repairs updates, local services, community events, contact details and safety notices.
- You'd like the screens to be easier to use, with regular updates and improvements such as larger text, touch screen or audio support.

What we will do

- ✓ Continue the rollout across more areas where sites are suitable and budget allows, starting in December 2026.
- ✓ Work with other service areas to improve the content on the screens by December 2026.
- ✓ Review the layout and content for accessibility by September 2026, including whether text can be made larger.

2 customers from Halewood and **1** from Sandbach won £50 shopping vouchers.

